Modern Slavery and Human Trafficking Statement 2017

Introduction

Eurostar International Limited is committed to acting ethically and with integrity in all our business dealings and relationships and to implementing and enforcing effective systems and controls to ensure modern slavery is not taking place anywhere in our own business or in any of our supply chains. This commitment is shared by Eurostar’s employees with the full support of our Board of Directors.

Our organisation and supply chains

Eurostar is the high-speed train service linking the UK to France, Belgium and the Netherlands via the Channel Tunnel. We take our travellers from city centre to city centre, and have been since 1994. Our head office is located in London and we have over 1,500 employees, and a further 800 team members providing our onboard service. Our sales revenue in 2017 was £880 million.

Our business is organised into business units, namely: Commercial, Communications, Customer Services, Finance, Information Services, Operations, People, and Strategy and Legal. Our supply chains include the provision of goods and services to each of these business units. We also have a network of distributors who sell tickets for our services as well as a number of agents who sell tickets on our behalf.

Eurostar and Eurotunnel are entirely separate. Eurostar is a high-speed passenger train service, whereas Eurotunnel operates vehicle shuttle services and the Channel Tunnel itself.

Our approach

We are committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. In 2016 we implemented procedures to diligence and govern new supply relationships which include:

- enquiries in our tender process documentation to validate that any new supplier is meeting both its legal obligations in relation to modern slavery and human trafficking and the high ethical standards we require of our suppliers; and
- contractual obligations on suppliers to ensure ongoing compliance with the Modern Slavery Act 2015 and our related policies and procedures.

These procedures have continued in the financial year ending 31 December 2017.

Our Anti-Slavery and Human Trafficking Policy was introduced in 2017 and reflects Eurostar’s commitment to combating modern slavery and human trafficking. Our policy has been communicated within our organisation. Responsibility for compliance with the Modem Slavery Act 2015 has been assumed by Eurostar’s Ethical Compliance Group, whose scope includes anti-bribery and corruption, modern slavery and human trafficking, and other ethical compliance issues for the Company.

Eurostar’s review of existing suppliers continues, with the current focus being those suppliers identified as having the potential for greater risk having regard to the location and nature of their business. We are engaging with a number of these suppliers to seek further information and comfort about their procedures to give Eurostar confidence that modern slavery and human trafficking does not exist within their organisations and supply chains.
Eurostar continues to have effective processes in place to facilitate whistleblowing, which can be done anonymously.

This statement is made pursuant to section 54(6) of the Modern Slavery Act 2015 and constitutes our slavery and human trafficking statement for the financial year ending 31 December 2017.

Signed by

Mike Cooper
Chief Executive Officer
Eurostar International Limited

3 May 2018